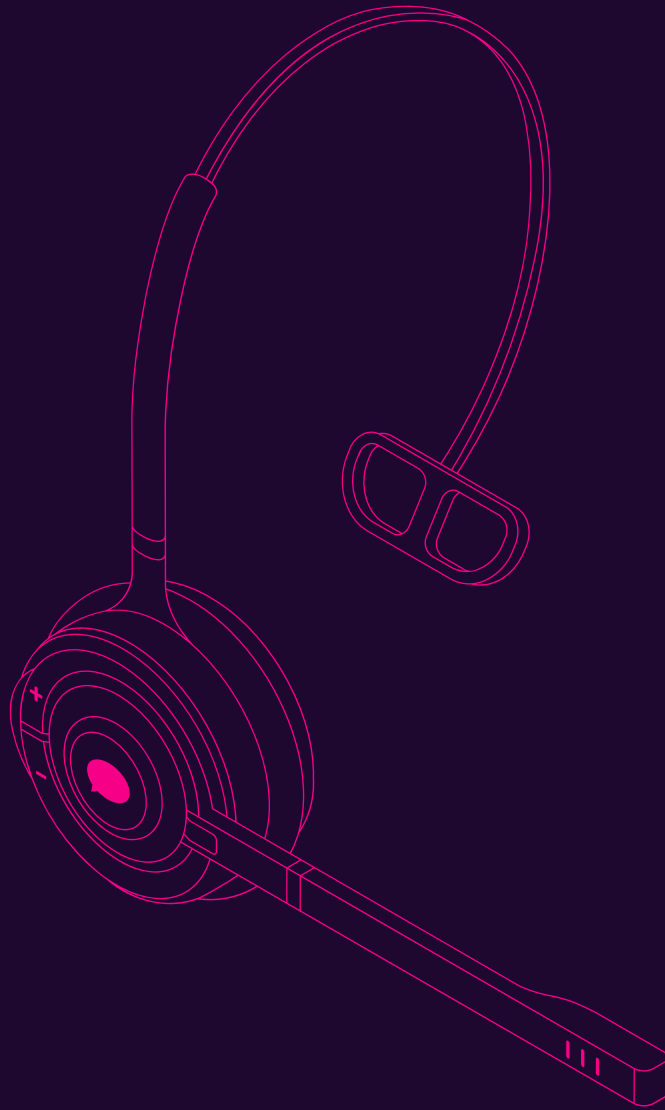


Quick start Guide

Headsets



VoCoVo



1. VoCoVo Headset usage and features

1.1 Wearing styles and comfort

Move the VoCoVo Headset regularly, and swap ears if possible. Any discomfort is usually due to sensitive pressure points on your head, move or adjust it for your comfort.



Headband



Earhook



Neckband

1.2 Push to talk button (PTT)

Press and hold the PTT Button, (you will hear a beep) - your voice will be heard on all the active VocoVoice Headsets.

Release the PTT Button when you have finished speaking.

1.3 Speaker volume buttons

Pressing the volume control buttons (+ and - buttons).

1.4 Mute functions

Press and hold either volume button to activate mute mode. Mute mode silences the VoCoVo Headset.

Press the PTT button to deactivate mute mode.

1.5 LED indicator

The white LED indicator indicates the VoCoVo Headset status.

No Light indicates that the VoCoVo Headset is not active.

One blink every two seconds indicates the VocoVoice headset is active and connected.

Rapid flashing Indicates the VoCoVo Headset is in registration mode.

1.6 Talk Lock function

The VoCoVo Headset has a Talk-Lock function to allow you to talk to colleagues without holding down the PTT button.

Talk-Lock is activated by holding down the PTT button and then pressing the menu button at the same time.

The VoCoVo Headset will stay in Talk-Lock mode for 3 minutes (default setting). Returning to Push-To-Talk mode, or to exit Talk-Lock press PTT.

1.7 VoCoVo Headset Menu

When an assistance request is made at the checkout, (for example), all VoCoVo Headset users will hear a message over the conference.

To respond (call-back) to the checkout, press the menu button and the oldest or highest priority request will be announced.

Press the PTT button to begin a hands-free two way conversation with your colleague at the checkout.

If multiple requests have been made, you can choose the request to respond to by pressing the + or - buttons on the VoCoVo Headset. Then press the PTT button as above, to talk to the selected checkout.

When you are talking to your colleague at the checkout, you do not need to keep the PTT button depressed, other VocoVoice users will not hear your conversation.

When the conversation is over, press the PTT button to return to the main conference and the VoCoVo Headset will return to normal Push-To-Talk operation.

4. Multiple conferences

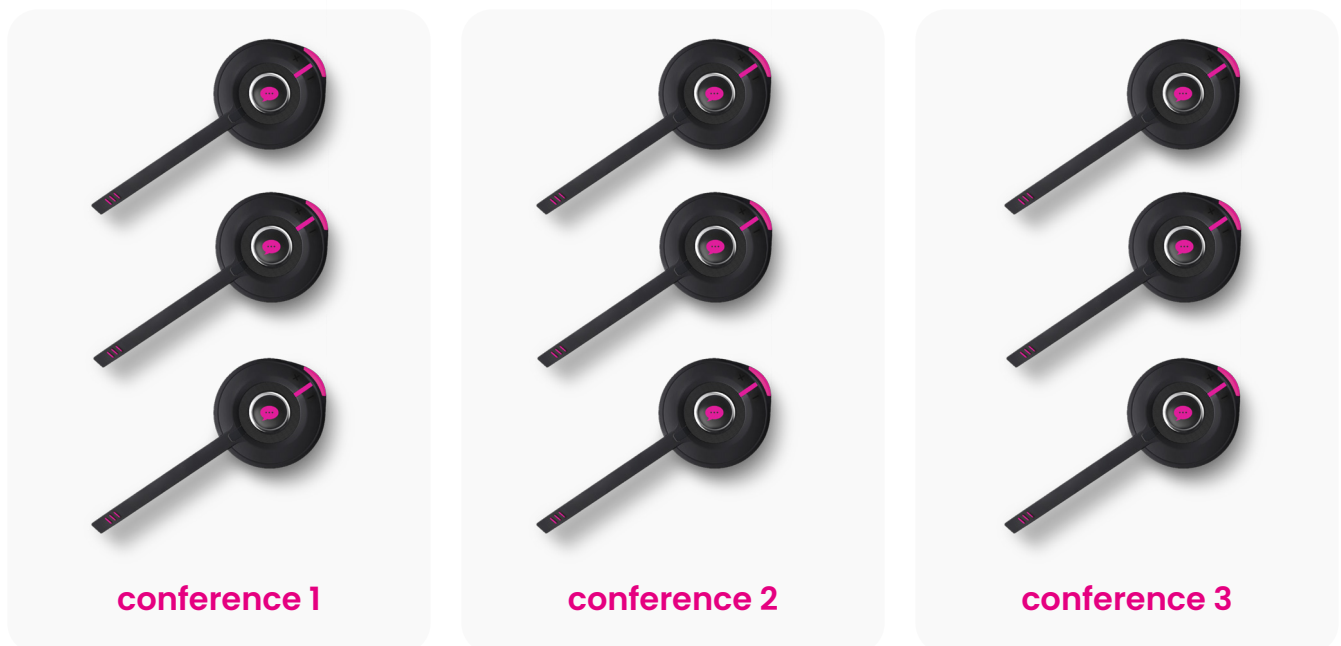
VoCoVo supports multiple Push To Talk conferences, this means there can be multiple separate conferences where Push To Talk users operating within those conferences will only hear Push To Talk traffic from devices operating on the same conference. Typical usage may include a single conference for general Push To Talk traffic, a second conference for managerial conversation and a third conference for warehouse department although ultimately it is down to the customer to decide which conference gets used for what traffic.

Multiple conferences are only compatible with VoCoVo systems with multiple Base Units, there must be one VocoPulse for every separate conference.

4.1 Switching Conferences

If your system is equipped with multiple conferences follow these instructions to switch conferences.

To switch a Headset to a different conference, press the "menu" button until the main menu option "switch" is heard. Then press either volume "+" "-" button to scroll through the "switch" sub menu. Once the desired conference option is heard within the sub menu, press the "PTT" button to select it. Shortly after pressing the "PTT" button to select the conference, an audio prompt will be heard saying "joining conference X". The Headset user will now be operating from within the new conference.



5. Battery charging

5.1 Headset Charging

Place your VoCoVo Headset on charge at the end of each day.

When a Headset battery is charging, the white LED remains on solidly, once charged, it will flash every 5 seconds.



5.2 Headset Battery Charging Time

20% charge in less than 20 minutes.

50% charge in less than 45 minutes.

Full charge in less than 3 hours.

5.4 Battery Care

Always use the supplied VoCoVo charge-racks and charge points and the correct power supply when charging your VoCoVo devices. Using an incorrect charger or power supply may cause damage to the equipment.

If the Headset is to remain unused for a prolonged period, the headset must be turned off.

Turn off Headset by pressing the volume up, volume down and the menu button together for 2 seconds, the white LED will blink and then go out. The VocoVoice headset must be recharged every 6 months if not being used, even when switched off.

6. Registering a VoCoVo Headset

If you need to register a VoCoVo Headset (e.g. if you have received new VoCoVo Headsets, or if a VoCoVo Headset has become unregistered from your VoCoVo Go System) follow the following instructions.

Registering VoCoVo devices is a 2 step process:

6.1 Place the VoCoVo System in Registration Mode:

The method for placing your VoCoVo system into registration mode depends upon the type of system that you have:

GO Systems:

Turn the power to the system off and on, when the system starts up it will be in registration mode.

Other Systems:

Follow the usual procedure for registering devices to your VoCoVo system. If you are at all unsure about this process, please contact your system administrator.

6.2 Place the Device into Registration Mode:

Ensure the VoCoVo Headset is switched off by holding the volume Up / Down and the menu buttons together, for about 3 seconds. The Led will flash twice and go out.

Enable registration mode by holding the volume up and down buttons and the Push to talk (PTT) button together:

Volume Up

Menu

Volume down



Push to Talk (PTT)

The VoCoVo Headset LED will flash twice a second until it is registered

7. Headset reset

A reset can be initiated by holding down all 3 buttons at the same time for 5 seconds then releasing. This will turn the Headset off.

Wait 2 seconds then press the PTT button to turn the Headset on again.

Volume Up

Menu

Volume down



8. Cleaning

All the equipment can be cleaned with Antibacterial wipes. We advise you not to use alcohol based wipes and care should be taken to minimise liquid exposure to open areas.

9. Connecting your Headset to a wearing style

The VocoVoice headsets 'snap' into the wearing styles. This may require careful but firm pressure.



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